

# TrinDocs

## Customer Success Story



### Overview

**Industry:** Full-service auto repair

### Customer Profile

Virginia Tire & Auto is a family owned and operated, full-service repair shop with 12 service centers that's been in business since 1976. [www.vatire.com](http://www.vatire.com)



## Full-service Auto Repair Company with Multiple Locations Realizes Rapid Return with Document Management & Workflow

"TrinDocs is an essential tool for our business. Our users love the quick search option. It's easy to use for any user, from the store employees scanning, to our centralized AP team processing documents; they all think TrinDocs is a breeze. It saves us a lot of time!

- Mike Holmes, CEO

"TrinDocs is one of the best technology investments I have ever made."

- Chris Keller, IT Manager

### Situation

Virginia Tire & Auto contacted TrinSoft to help assess and review options for streamlining their transaction processing between their 12 locations. On a daily basis, the store locations would package and send all their transaction support to their centralized headquarters office. Parts invoices comprised a majority of their transaction volume. When each store ordered parts, the location manager used the point of sale system to enter a purchase order for the item(s). When the part(s) came in, the location manager would package all paperwork and send to headquarters via a daily courier service.

### Solution

TrinSoft worked with Virginia Tire to create a streamlined workflow and business process solution. **Using TrinDocs, Virginia Tire brought 100% of all transactional support for all 12 locations online into our centralized, searchable, web based solution - accessible anytime and anywhere!** Business rules were also created to automatically monitor parts and flag exceptions to be evaluated by a store manager. **Store managers are now aware of every single part that is not charged to a customer - NO MISSING PARTS!** This has saved significant money for the company by validating inventory usage and increased revenue with more accurate billing to customers. **Virginia Tire saved enough money from TrinDocs to pay for it in less than eight months.**

### Benefits

- **Automation of business rules for better accountability and visibility to all financial transactions**
- Eliminated courier service for daily close packets
- Reduced payables processing time
- Paperless electronic file cabinet visible anytime, anywhere and by any location
- **Integrates with all back office solutions including accounting (Dynamics GP), point of sale (VAST) and others**
- Reduced storage requirements at each location and central office
- Faster, accurate retrieval for all users with drill down capability from any application such as Dynamics GP, VAST, Excel, Word, Outlook, etc.
- Managers and executives have one-click approvals for purchase requisitions, change forms, and contract bids

*For more information, go to [trindocs.com](http://trindocs.com), call (859) 252-6225 or e-mail [info@trindocs.com](mailto:info@trindocs.com).*